BOARD OF EDUCATION
HEALOW APP ENROLLMENT

One to One is offering Telehealth to Sumner Health employees. While our Telehealth providers are able to diagnose and treat most health related concerns, it is possible the provider may feel that you need to be referred to another level of care at an outside facility. Please see directions to access telehealth below:

1. Download the healow app to your smart phone.

2. Click **"get started."**

3. Enter your practice code: **EFBHAD**

4. You will be promoted to log into your patient portal account using your username and password. If you do not have a patient portal please call your clinic for assistance.

5. Click on the settings icon in the upper right-hand corner.

6. Click h2h.

7. Follow prompts to enroll your practices, register your device and verify your mobile number.

**Please allow 24 hours from the time of enrollment for your h2h access to be activated. Once activation is complete, your provider can connect to you via a virtual visit at the time of your scheduled appointment. Please expect a call from your provider at your appointment time to complete your visit.

SUMNER HEALTH